

It's Time To Upgrade Your Water Meter!

The City of Wilmington Department of Public Works has partnered with Itron to upgrade your water meter to a new, state-of-the art model that will allow us to read your meter from a greater distance and ensure that your bill is always accurate.

All City of Wilmington Water customers are required to allow access for repair and maintenance of their water meter per section 45-145 of the City of Wilmington Code. Allowing the City to make this upgrade will ensure you receive an accurate bill based on the amount of water used. **This FREE upgrade** will take no more than 30 minutes.

Please clear out the area around you water meter to allow the technician easy access. Itron Field Service Representatives will be in uniform, wearing City-issued ID cards and driving marked vehicles. If you have missed the unscheduled visit, please contact Itron at the number below to schedule your service.

The Itron logo features the word "Itron" in a bold, red, sans-serif font. A yellow lightning bolt graphic is positioned above the letter "o".

CALL ITRON
1-877-861-0042

Monday - Friday, 8am-5pm
for service date



CITY OF WILMINGTON
DEPARTMENT
OF PUBLIC WORKS

Louis L. Redding City/County Building,
800 French Street, Wilmington DE 19801

Please note:
Failure to comply with this request may result in
interruption of service per section 45-86 of the City Code.