

Partners in Care

Progress Report
October-December, 2024



MISSION AND OVERVIEW

A partnership between the Wilmington Police Department and ChristianaCare, the Wilmington Partners in Care Program pairs trained mental health clinicians with police officers, who respond as a team to calls for service and conduct proactive outreach to support those in need in our community. Launched in March 2024, our program includes a case manager and two clinicians.

The fourth quarter of 2024 saw the continued growth of our pilot program, and the expanded reach of this initiative in the community. The team saw a steady flow of new individuals receiving assistance, along with a number of individuals who have continued to be supported dating back to the prior quarter.

BY THE NUMBERS

315

Total number of individuals who have received services since our program's inception in March 2024

NEW CLIENTS
by quarter

5

March 2024

87

April-June 2024

115

July-September 2024

108

October-December 2024

FOURTH QUARTER BREAKDOWN

In the fourth quarter of 2024, a total of 117 individuals received services, including 108 new clients and 9 clients who have been receiving continued assistance from a prior quarter.

49 Male	4 0-12 yrs	62 25-59 yrs
58 Female	10 13-17 yrs	21 60+ yrs
1 Not reported	8 18-24 yrs	3 Not reported

The majority of clinician and case manager contacts were generated through **calls for service**, in addition to **proactive patrol and outreach, community and police officer contacts**, and referrals from the **WPD Victim Services Unit** and **Youth Response Unit**.

Services and referrals provided by our clinicians and case manager include:



- Immediate access to mental health crisis services
- De-escalation and stabilization on scene
- Referrals for mental health treatment
- Referrals for addiction treatment
- Referrals to other social service providers
- Providing information about emergency shelter options
- Referrals to the WPD Victim Services Unit and Youth Response Unit



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